



TERMS AND CONDITIONS

GM Lighting terms and conditions of sale are expressed herein and are not subject to modification by acceptance of a purchase order with other additional or conflicting terms and conditions.

TERMS & CREDIT: 2% - 10. Net 30 days from date of invoice. A service charge of 1-1/2% per month will be added to past due accounts where applicable.

MINIMUM ORDER SERVICE CHARGE: A service charge of \$25.00 will be added to each order under \$50.00 NET.

TAXES: All prices subject to Federal, State and City taxes where applicable. If goods are for resale, a signed resale card must be on file at time of shipment.

SHIPPING POLICY: Prepaid freight on orders over \$1000. GM Lighting uses FedEx exclusively for all small parcel shipments. We will only use customer specified carriers on LTL shipments that are not freight allowed. Carton sizes may change without notice. Service charges by carriers are not included in the freight allowance. GM Lighting will pass on all special handling charges from carriers (i.e. notification charges, residential delivery fees, lift gate services, COD fees, inside delivery fees, construction site fees, etc.). Any address correction needed for a shipment that has already left our facility will incur a \$25 charge per box for ground shipments and \$120 for express shipments. Any delivery reattempts for incorrect addresses will incur a \$86 charge per box.

CLAIMS POLICY: Claims for concealed loss (short ships), and visible or concealed damage must be reported within 14 calendar days of receipt. Claims for non-delivery or mis delivery must be filed within 3 months of recorded ship date. All claims will be resolved based on the merits of the claims investigation, and should be resolved within 7-10 days. Once GM Lighting has handed your order over to a freight carrier (e.g., FedEx, UPS), the carrier becomes responsible for the package. Any issues that occur during transit—like delays, damage, or a lost delivery—are the carrier's responsibility, not GM Lighting's.